

2010 Military Health System Conference

Navy Medicine Integrated Business Planning: Translating Strategy Into Action

Sharing Knowledge: Achieving Breakthrough Performance

CDR Gregory R. Cadle, MSC, USN

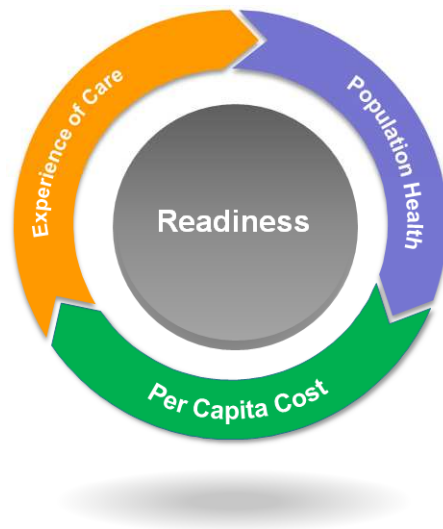
27 January 2010



Bureau of Medicine & Surgery (BUMED)



Interdependent Strategic Alignment



Sharing Knowledge: Achieving Breakthrough Performance



Where We've Been.....

- **Prior Business Planning Cycles**
 - **Output Based Business Planning Model**
 - **Established Business Planning Activities**
 - **Business Planning Tool Evolution**
 - **Continuity of Care/Assessing Deployment Activities**
 - **Importance of Validating Population, Workload, and Manpower**
 - **Navy Patient Satisfaction Survey**
 - **Monitoring Tool: MHS Insight**



Where We Are.....

- **FY11-13 Business Planning Cycle**
 - **Awareness of Need for Performance Based Model**
 - Production: Specialty Care
 - Outcome: Primary Care
 - **Primary Care Medical Home Model Development**
 - **Shift from Simple RVU to Enhanced RVU (No Nursing Workload Counted)**
 - **Total Force Manpower Requirements**
 - **System Variability Impacts**
 - Operational Tempo
 - Community Shortfalls
 - Contracting Processes & Incentives



Where We're Going.....

- **Performance Planning Work Group**
- **Primary Care Medical Home Model Pilots**
- **Defining Business Rules/Standards for PCMH Model**
- **Reducing Variation Across the Enterprise**
- **Strategies for Continuity of Care**
- **Enhanced Business Planning Tool**



Challenges/Barriers

- **Policy Development, Guidance, and Oversight**
 - **Total Force Manpower Management**
 - **System and Process Variation**
- **Integration/Alignment**
 - **Facilities and IM/IT Infrastructure**
 - **Performance Planning with Resources**
 - **Multi-Service Market Successes & Challenges**



Next Steps

- **Performance Planning WG Recommendations**
- **Primary Care Medical Home Model Establishment**
 - **Signed Policy**
 - Standardized Primary Care Medical Home Practice
 - Mission, Function, Task
 - Policies Supporting Strategic Approach
 - **Integration/Alignment:**
 - Further Integration of Performance Planning with Resource
- **Grow Core Competencies in Business**
- **Tri-Service Performance Planning Tool (Mirroring Industry Best Practices)**
- **Tri-Service Performance Planning Tool Training**



Thank You



Sharing Knowledge: Achieving Breakthrough Performance